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**Lesson five: Using Sources of Information**

1. ***Taking Notes***

**Note-taking** constitutes of making records from written reports, lectures, conferences, interviews and so on. Reasons for taking notes include:

• *To help you remember certain elements.*

• *To keep a permanent record of information.*

• *To help in your planning.*

• *To reorder material*

• *To help you understand what you are learning.*

• *To help you to concentrate.*

**What to note down?**

When making notes, you will have to make judgements all the time about what information will, or might, be of use to you. These judgements will depend on your own knowledge of the subject, the nature of your research problem and the objective of your reading. You may want to copy facts from references, such as dates, places, names, statistics, and definitions; or summarize arguments, questions, explanations, illustrations or descriptions. In addition, you need to write comments about your reactions to the reference materials and state relationships, conclusions or interpretations that come to mind during the contemplative phases of your work. You may also want jot down items that require further checking.

**Note-taking Language**

It is generally agreed that, except for quotations, when you take notes you should use your own active vocabulary and not the author’s. It is important to use your active vocabulary in note-taking, because it helps to ensure that you have a reasonably full grasp of the meaning of the information concerned. It might assist in laying down a better memory trace in the brain; and finally, when you come to reread and synthesize the notes, your personal active vocabulary is more easily comprehensible and recognizable.

**Note-taking techniques**

Smith and Smith (1994, pp. 93–103) put forward what they call ‘golden rules’ to help you take successful notes. These golden rules include:

1. Clarify your purpose.

2. Write all your notes on the same sized paper or cards.

3. When you begin, set out your notes properly. Make a full bibliographic record of the source of the notes you are writing. Include the following: the author (or speaker), date of publishing or of event (e.g. lecture, interview), title of book, article, conference, lecture etc. where published or held, detailed page numbers referring to the individual points, opinions and data which are noted, the library catalogue number or other information to enable you to locate the materials quickly at a later date.

4. Use the title of the chapter or lecture to help you anticipate the main ideas of the text.

5. Keep your own ideas, comments and criticisms separate from those in the text.

6. When you finish, sum up what you have written.

Do not forget that you take notes to help in your writing at a later stage of your research project. To assist this, your notes should be brief and clear; if they are too long, you will find it tedious to go through them, either to search for a specific point, or to refresh your memory. For the same reason they should be easy to read and understand; if you cannot read through them to refresh your memory, they will fail in their purpose.

**Collecting and ordering your notes**

You will need to think of the manner in which you want to order to accumulate your notes. Many different formats are suggested, but you can design your own setup, which might be more suitable for you than another might. An effective note-taking system preserves the most significant ideas in a form that facilitates shifting, comparing, grouping and ordering items. Do not forget that youshould decide which form of note-taking you should adopt and which suits your research project best. Notes are a means to an end, not an end in themselves. No matter how they are recorded and stored, the essential thing is that they are useful and contain the necessary information, and can be traced when required.

**What to do with notes?**

When writing a report you may want to draw upon your notes for a variety of reasons, for example, to support a particular position or to illustrate a point of view. You may want to make comparisons, or support arguments by passages from recognized authorities. A body of notes, collected with discrimination, could provide the building blocks for all of these, assuming that the range of your notes is sufficiently wide.

**Task1: Discuss the following.**

1. When can notes be bad notes?
2. What are the consequences of bad notes?
3. What are the consequences of a haphazard collection of notes?

**Task2: Design a note format that can be useful for doing the literature review task.**