

Quiz and Questions:

1. Why is appropriate handling and documentation important in shipping goods?
 - a) To increase production levels
 - b) To stop damage and secure compliance with regulations
 - c) To decrease transportation costs
 - d) To facilitate customer service
 - **Answer:** b) To stop damage and secure compliance with regulations

2. What is a bill of lading?
 - a) A marketing document
 - b) A legal document issued by a carrier to acknowledge receipt of cargo for shipment
 - c) A financial report
 - d) A customs declaration form
 - **Answer:** b) A legal document issued by a carrier to acknowledge receipt of cargo for shipment

3. What are the main processes implicated in shipping goods?
 - a) HRM
 - b) Advertising and Marketing
 - c) development and Product design
 - d) Packing, labelling, loading, and securing cargo
 - **Answer:** c) Packing, labelling, loading, and securing cargo